

GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)

No. 2014/TG-1/20/P/TICKET

New Delhi, dt 01.10.2014

The General Managers (Commercial)
All Zonal Railways

Commercial Circular No. 42 of 2014

Sub: Printing of Railway Helpline Number 1322 on the reverse of the ticket

Ministry of Railways have released a helpline number 1322 to report unsavoury situations during journey. In order to publicise the above mentioned number, Board desires that the text "**Railway Helpline No. 1322**" may be got printed at the reverse side of the PRS as well as UTS tickets.

2. IRCTC may also make necessary arrangements to ensure printing of the above mentioned text on the hard copies as well as SMS of e-tickets.
3. Necessary instructions in this regard may be issued to all concerned.


(Sanjay Manocha)

Deputy Director, Traffic Commercial (G)-II
Railway Board