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**All India Railwaymen's Federation**

(Estd, 1924)

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INDIA

No.AIRF/66  
2013

Dated: March 1,

The Secretary(E),  
Railway Board,  
New Delhi

Dear Sir,

**Sub: Miseries being faced by the Ticket Checking Staff over the Indian Railways**

Ticket Checking Staff all over the Indian Railways are a suffering lot. They are the staff responsible for revenue earning of the Indian Railways. These frontline staff always work under various difficulties, and the miseries use to be faced by them - they are often being harassed by the hooligans and encounter harassment from the VIPs. Instead of providing them protection, the administration also harass them. They are soft target of the Vigilance Department and off and on being subjected to harassment. For merely shortage or excess of fifty rupees, they use to be transferred out of the division, cash debar suspension, major penalty charge-sheet. Such atrocities are being faced by these loyal revenue earners of the Indian Railways who often use to be designated by the Railway Administration as "**Ambassadors of the Indian Railways**". These Ticket Checking Staff work under bad working conditions, beyond duty hours. Running Rooms meant for the TTEs as Rest Houses are in very bad conditions having no proper beds, electricity, water and food arrangements. They cannot take proper rest in the TTEs Rest Houses after performing more than 12 hrs. duty. There are some places where even Rest Houses for the TTEs are not available. Because they work under tremendous pressure and bad working condition and due to non-rest, many of them have developed various diseases, most of them have become hypersensitive, cardiac patients, which has led them to casualty in quite young age.

A large number of Ticket Checking Staff are from women. They face very arduous circumstances during the course of their duty and or equally harassed by the passengers as well as by the Vigilance and officers. They are often booked to work in night trains which is in violation of ILO Convention.

Shortage of Ticket Checking Staff is a menace. For 24 coaches, two or three TTEs are deputed, and many a times they become victim of rowdism. Due to shortage of TTEs, there use to be loss of railway revenue too. Many customer complaints use to be only because of shortage of Ticket Checking Staff.


Recently we conducted Ticket Checking Staff Conference, where following issues and demands have been raised by the Ticket Checking Staff:-

- (i) **Implement the agreed decision for providing adequate facilities to Ticket Checking Staff in the Rest Houses on the Zonal Railways.**

- (ii) **Create adequate posts of Ticket Checking for manning the trains.**
- (iii) **Cadre Restructuring of Ticket Checking Staff be implemented.**
- (iv) **Stop harassment of Ticket Checking Staff by the Vigilance/Officers.**
- (v) **Provide adequate Avenue of Promotion in Group `B' to Ticket Checking Staff.**
- (vi) **Stop night train duty in the case of Female Ticket Checking Staff.**
- (vii) **Reduce duty hours of Ticket Checking Staff and provide them proper links.**
- (viii) **Payment of Washing Allowance and enhancement in the Stitching Charges of the uniform.**
- (ix) **Provide adequate security to Ticket Checking Staff and save them from hooligans.**
- (x) **Stop irregular debits.**
- (xi) **Stop penalization of Ticket Checking Staff on the name of target.**
- (xii) **Scrap New Pension Scheme.**

You are requested to kindly go through above cited apathies of the Ticket Checking Staff and form a Joint Committee to found solution and resolve their problems within a targeted period; failing which AIRF will be compelled to start sustained struggle.

Yours faithfully,

  
(Shiva Gopal Mishra)  
General Secretary

Copy to: General Secretaries, all affiliated zonal unions – for information.